



## Medical Home “PCP” and Preventive (EPSDT) well-visits

As your child’s **primary care provider (PCP)** and “**medical home,**” Callie Pediatrics seeks to be a welcoming place, that offers **compassionate** and **comprehensive** care, by listening to your concerns and our knowledge of your child and his/her health history, strengths, culture, and needs. It is our goal to offer you the best of both worlds--a classic pediatric experience (trusted, personalized care, family place) that is also connected and coordinated with specialists (physical and behavioral) and support services.

1. Every well-child visit plays an essential part in our getting to know your whole child, and they grow and develop over time--physically, emotionally, and socially. Thus, as your medical home, we seek to offer “**continuous**” and “**coordinated**” care, connecting you with support, services, and specialists, and helping to develop a plan of care. In sports lingo, we are the **quarterback** of the team.
2. The **well-child visit schedule** is based on the American Academy of Pediatrics “Bright Futures” recommendations. The “**pre-visit**” and **developmental questionnaires** help us to screen and test for developmental concerns and take action, with early interventions when necessary, and offering guidance that anticipates developmental milestones and issues. All this comes together as **Early Periodic Screening and Diagnostic Testing (EPSDT)**.
3. Well-child visits provide the opportunity for you to communicate your concerns and questions to our providers, and to work in partnership with us to make sure your child’s medical and non-medical needs are met. Well-child and follow-up appointments are also essential for connecting you to other health providers and services, and for coordinating and planning that care. As your child becomes a teen and young adult, we will also help them **transition to adult care**--to be aware of their conditions and medication needs, to plan for the future, and to understand the whys and hows of regular, preventive adult care and screenings.
4. Because of the importance of these visits, every parent and caregiver needs to ensure that their child has a well-visit and follows the EPSDT schedule, from birth to 20 years. It is also essential that you keep us informed about any care received between visits (e.g. emergency room or urgent care, behavioral health, etc).

I have read and understand the “medical home” model, and understand my role in ensuring that my child has a regular well-child visit, birth to 20 years, and that I keep Callie Pediatrics informed of care between visits.

\_\_\_\_\_  
Parent /caregiver /guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
Parent /caregiver /guardian

\_\_\_\_\_  
Date

*Some history: The medical home idea was introduced by the American Academy of Pediatrics in 1967. In the late 1970s, the idea was implemented at a pediatric practice in Hawaii and then it was expanded to special needs children by the U.S. Department of Health and Human Services in the late 1990s. The AAP and other medical associations advocated for medical homes in the 2000s. In 2010, the Affordable Care Act (Obamacare) stressed the importance of implementing a medical home model and offered incentives to do so. Today, many insurance plans--such as AHCCCS and Blue Cross Blue Shield--are encouraging the development of **Patient-Centered Medical Homes**.*



**CALLIE PEDIATRICS**  
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## **NO SHOW / CANCELLATION POLICY**

In order for our office to operate effectively and provide the best care for your children and family, Callie Pediatrics is implementing an **Appointment No Show /Cancellation Policy** effective **01 Aug. 2020**.

**Why? No Show** and **canceled/rescheduled** appointments affect our ability to provide continuity of care, as each appointment requires preparation and coordination. As a small private practice that provides personalized care, we don't have the ability or capacity to repeatedly schedule and reschedule appointments, especially during summer physicals and winter sick seasons. A no-show or late cancel also negatively impacts other patients who need appointments, as it is too late to fill that slot.

**The Policy:** If for any reason you are unable to keep your child's appointment, a parent/guardian must contact our office **at least 24 hours** before the scheduled appointment time. After three no-shows for one child, or five total for a family, in a 12-month time period, dismissal may apply to all family members seen by the practice. Callie Pediatrics will follow the following protocol for No Shows within a 12-month period:

- **1st and 2nd occurrence:** An attempt will be made to contact parent/guardian (via text and/or phone) and remind them of No-Show policy. Appointments will also be rescheduled.
- **3rd occurrence (or 5 total, for a whole family):** An attempt will be made to call parent/guardian and a letter may be mailed to the address on file informing of dismissal.
- **Dismissal:** Callie Pediatrics will provide continuity of care (e.g. medication if necessary) for 30 days. Dismissal will apply to all family members seen by the practice.

Callie Pediatrics is not responsible for inaccurate phone numbers and addresses. It is the parent/guardian responsibility to keep this information current with our office.

**I have read and understand the Callie Pediatrics No Show / Cancellation Policy.**

\_\_\_\_\_  
Patient, Parent, or Guardian Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient, Parent, or Guardian Signature

\_\_\_\_\_  
Date



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## **VACCINE POLICY STATEMENT**

Vaccines have literally transformed the landscape of medicine over the course of the 20th century. Before vaccines, parents in the United States could expect that every year:

1. Polio would paralyze 10,000 children.
2. Rubella (German measles) would cause birth defects and intellectual disability in as many as 20,000 newborns.
3. Measles would infect about 4 million children, killing about 500.
4. Diphtheria would be one of the most common causes of death in school-aged children.
5. A bacterium called *Haemophilus influenzae* type b (Hib) would cause meningitis in 15,000 children, leaving many with permanent brain damage.
6. Pertussis (whooping cough) would kill thousands of infants.
7. Vaccines have reduced and, in some cases, eliminated many diseases that killed or severely disabled people just a few generations before. For most Americans today, vaccines are a routine part of healthcare.

However, the disappearance of many childhood diseases has led some parents to question whether vaccines are still necessary.

- We firmly believe in the effectiveness of vaccines to prevent serious illness and to save lives. We firmly believe in the safety of our vaccines.
- We firmly believe that all children and young adults should receive all of the recommended vaccines according to the schedule published by the *Centers for Disease Control* and the *American Academy of Pediatrics*.
- We believe that by not vaccinating you are putting your child and others at unnecessary risk for life-threatening illness and disability, and even death.
- We believe that vaccinating your kids is a community and social responsibility. The more people in a group who are vaccinated, the better protection for the weaker among them.

Having read the above, I understand that Callie Pediatrics expects parents and guardians to immunize their children, according to the schedule recommended by the *American Academy of Pediatrics* (AAP). I understand that Callie Pediatrics does not accept patients in the practice who refuse to immunize their children or follow the AAP schedule.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

For more information, please see our full policy statement and recommended readings, available at [www.CalliePeds.com](http://www.CalliePeds.com) or the front desk.